



***Means more than
you can imagine...***

2017 Annual Report

Mission

The mission of Harbor House of Rochester, Inc. is to provide temporary lodging for families of adult critical care patients who live outside the Rochester area and are receiving care at the University of Rochester Medical Center or other area hospitals. Harbor House provides a “home-away-from-home” environment of safe and supportive living that eases the emotional and financial burdens on these families.

Board of Directors

Rob Kochik
President

Barry Carrigan, Esq.
Vice President

Mike Vollmer, CPA
Treasurer

Katie Rudow
Secretary

Gary Acker
Chris Arcara
Tom Arcara
Leway Chen, MD
Becky Carrigan
Rob Wackerman

Staff

Joan G. Malley
Managing Director

Mary Katherine Crowley
Weekend House Manager

Peggy Green Lull
Weekend Relief Manager

Harbor House means more than you can imagine!

A message from the Board President and Managing Director

What an amazing year we have had at the Harbor House. We have served the needs of many families across New York State and beyond. Whether people have come from an hour away or from across the world to receive treatment at the University of Rochester Medical Center, or one of our other Rochester area hospitals, we are honored to provide the affordable lodging they need.

After long days of uncertainty and worry, families are often surprised by the sense of relief they feel when they walk through our doors. Many have said they can feel the love as soon as they step inside. The reason this happens is simple. Providing the best hospitality possible for our guests is at the core of everything we do at the Harbor House. Whatever we can do to provide comfort and ease their burden is our top priority. We do this best by simply loving and caring about each person who walks through our door. It is our goal to give these folks a place to physically and emotionally rest and recharge so they can do the important task of supporting their loved one and being the best advocate possible to assist in their care.

It's the people that know Harbor House means more than you can imagine, who work tirelessly to keep it running - our devoted staff, board of directors, and amazing volunteers- that make this house the unique and special place that people come to love. We understand that the medical journey they are on might be frightening and painful and even though there is nothing we can do about that, we all open our hearts to these people and let them know that we will be here to support them in any way we can.

We want to thank you for understanding that Harbor House matters. Offering your support to people you most likely will never meet, is one of the truest measures of kindness and sincerity. It has a huge impact on all who benefit from your thoughtfulness. Thank you from the bottom of our hearts!



Rob Kochik & Joan Malley

Harbor House means more than you can imagine!

How We Do What We Do:

Harbor House staff was supported by:

Volunteers

On-going: 33 amazing individuals

Special Project: 61 more amazing individuals

Why Harbor House means more than you can imagine:

“When you feel like you’re in a raging storm and just hanging on, you find Harbor House, where they understand that you need to talk, cry, or just sit quietly by yourself. They know you need lots of hugs and encourage you to hang in there.”

Toni. G. F., guest

“It helps ease the stress of it all knowing that whatever happens you’re not alone, HARBOR HOUSE HAS YOUR BACK!!!”

George M., guest

“Think of your grandmother’s homemade chocolate chip cookies still warm from the oven and how they make you feel; safe, warm, cared for, loved...That’s Harbor House.”

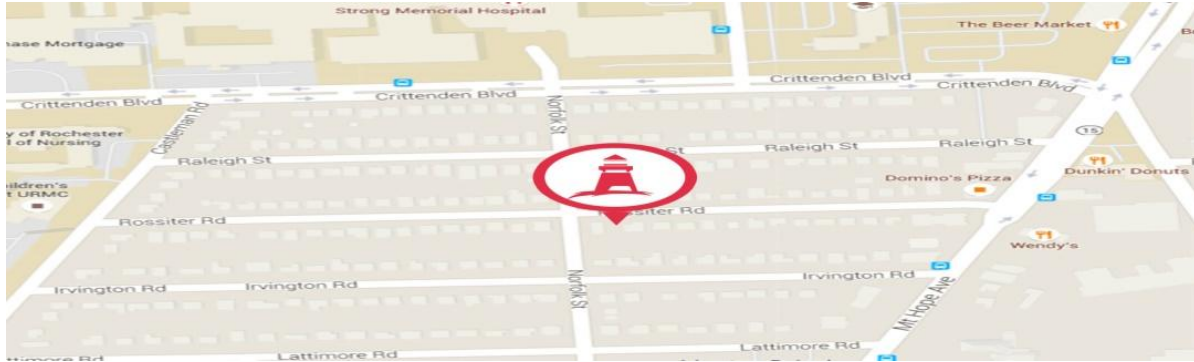
Dana V. K., guest

“The Harbor House is a warm and welcoming place that provides our patients and their families with a home away from home. They provide a kind and caring environment that offers support in a time of need. We are grateful that this resource is available to our patients and their families.

Nancy Metzler, Transplant Administrator

Harbor House means more than you can imagine!

Harbor House served people from New York State and beyond:



Counties/States

Harbor House fulfilled its mission in 2017 by being “home- away- from- home for people” from all over New York State and beyond. Residents from 20 different counties and individuals from Arizona, Florida, Minnesota, New Hampshire, Pennsylvania and Virginia also found comfort and lodging at Harbor House.

In total:

Number of nights of accommodations: **1,092**

Number of people served: **68**

Average length of stay: **21 days**

Harbor House means more than you can imagine!

We are so fortunate to have such generous donors:

Gary & Linda Acker	Francine Grizzanto	Kimberly Peets
Jeffrey Alexis	Matthew Gross, MD	Mary Pena
Janice Ambrose	John W. Guthrie	Constance Peters
Christine & Tom Arcara	Pat Hainen	Charlie Pettit
Eileen Baris	Michael & Jan Hamacher-Abraham	Patti Pfeiffer
Abigail Bellavia	David & Suzanne Hanson	Yvonne Pierson
Barb Blodgett	Christine Haye, MD	Marge Prewasniak
Norman & Phyllis Breen	John Hayes	Karin Procopio-Cotton
Barry & Becky Carrigan	Ron Hicks	Elaine Rader
Nancy Carson	David Hilfiker	Paige & Sean Rascoe
Amy Chaplin	Alex Hills	Margarita Reyes
Mary P. Chapman	Maryann Horodnick	Thomas Rocco
Nancy Chapman	Priscilla Imburgia	John Rooker
Leway Chen, MD	Sal Imburgia,	Melissa & Jeff Rossitz
Olympia Cianfichi	Frank Imburgia, Jr.	Katie Rudow
Myra Coppage	Kelly Keller	Cynthia & Steve Sasson
Steve Cornell	Ken & Judy Kishtok	Robert Schiller
Patricia & Frank Cost	Rob & Carole Kochik	Michele Sheridan
Helen Crowley	Elizabeth Kruger	Rachel Smith
John & Cathy Crowley	Nicole Kyle	Michele Sproule
Mary Crowley	Kimberly LaGreca	Eugene Storzynsky, MD
Polly Crowley	Steve & Cheryl Lamonica	Carol Ann Strawbridge
Jane & Joe Cutillo	Marie Laryea	Jacqueline Surdyk
Don & Anne Davis	Erika Lawrence	Daniel & Jacqueline Surdyk
Sue DeBlase	Frederick Ling	Daniel Swedberg
Brett DeMartin	Marilyn Ling, MD	Betsy & Ken Tietgen
Brooke DeMartin	Angeline Longo	Julie Tomkinson
Roland Diaz	Peggy & Greg Lull	William & Donna Torpey
Tom & Judy Diederich	John W. Lynch	Maureen & Craig Trowbridge
Anthony & Patricia DiSpirito	Cindy Malley	Paul & Rosemary Utzig
Linda Doran	Joan Malley	Connie VanHouten
Gail Dowd	Stephen & Chelsea Malley	Mike Vollmer
Denise Duca	Marjorie Marsh	Rob & Peg Wackerman
Joel Elliott	EJ & Amy Mayo	Richard Waldron
Sheila & Rick Elliott	Joyce & John McGrath	Jennifer Wallace
Duane & Susan Evans	Maureen McGuire	Patricia Weilman
Ann Farren	Thomas & Robin Merkel	Mort Weintraub
Lynn Fennell	Nancy Metzler	Jesse Whitney
Stewart & Toni Fish	Amy Morhess	Catherine Wyble
Christina Fleming	Timothy & Marabeth Nally	
Barbara & Keith Folger	Katharine Navjoks	
Toni Fontana	Kathy O'Brien	
Joyce & John Fountain	Mary Pat Oliker	
Carol Franco	Daniel Otto	
Violeta Garcia-Lepore, DDS	Steve Pacheco	
Patricia Gates	Debby Panaggio	
Bill & Janet Geftas	Carol Pape	
Sheila Geraghty, RSM	Aaron & Natalia Papowitz	
Kathryn Greene	Cheryl Paro	
Diddarjit & Sandeep Grewal	Joseph Pedone	

Harbor House means more than you can imagine!

Acker & Collins
Acker & Associates
Align Chiropractic
Boulevard Grille
Brophy, Dailey & Incardona
Crossfield Heating & Cooling
Cumberland Bay Landscapes
Doyle Security
Farmers Insurance-Joseph Sayre
Ferguson Family Foundation
FSI Construction and Acoustical Systems
Hollywood Service Center
Jennifer Linscott Tietgen Family Foundation
Jefferson County Public Defender's Office
Joseph & Irene Skalny Family Foundation

Key Bank – Key Insurance & Benefits
Keller-Williams
Main Place Tavern
Mass Mutual Rochester
Nixon Peabody
Premium Mortgage
Rochester Home Builders Association
Rotolite Elliott
Securitrionics
Segar & Sciortino, PLLC
State Farm – Leonardi Agency
The Bonadio Group
URMC Parking & Transportation
USA Payroll

Heartfelt thanks to all who supported Harbor House with in-kind donations:

Tom & Chris Arcara
Shannon & Kyle Bell
Colleen Bennett
Nina Bentley
Peggy Boshart
Norman & Phyllis Breen
Jerry Buscarino
Barry & Becky Carrigan
Nancy Carson
Nancy Chapman
Pat Chapman
George Charnitski
Leway Chen, MD
Amanda Chen
Myra Coppage
James Cote
Chris Cove, MD
Helen Crowley
Mary Crowley
Pat Crowley
Maria D'Antonelli
Carol Danielson
Bret DeMartin
Donna Doody
Gail Dowd
Sandy & Jackie Eberley
Ruyun & Dan Elder
Joel Elliot
Ann Farren
Brenda Foust
Gabby Gaustad
Lauren Hart-Piper
Betsey Hoefen
Heather Heights
Jen Imburgia
Kelly & Ben Keller
Rob Kinyon
Rob & Carole Kochik
Tim & Lisa Kotyra
Dana Kozlowski
Nicole Kyle
Amu Lightner
Mary Ellen Lille
Peggy Lull
Cindy Malley
Joan Malley
Stephen & Chelsea Malley
Bruce Marche
Nancy Metzler
Mary Jane Niedzwiecki
Tami Olsen
Kevin Parker
Kathy Parrinello
Stacey Perez
Margie Prewasniak
Katie Rudow
Sue & Terry Safemaster
Cynthia Sasson
Bob Schiller
Margaret Sidor
Barbara Snaith
Clara Spencer
Dawn Strawn
CJ Villnow
Mike Vollmer
Clark Wackerman
Rob Wackerman
The Woods Inn

Hannelore Wolcott-Bailey
Kyle Young
Andy Zachmeyer
Adventure Landing
Altitude Trampoline Park
Bagley's Poplar Ridge Winery
Billsboro Winery
Blu Wolf Bistro
Blue Cross Arena
Branch
Breakout Games
Breathe Yoga
Char Broil Family Restaurant
Cheesy Eddie's
Clinton Crossings
Clubhouse Family Fun Center
Colie's Café & Eatery
Core Life Restaurant
Crosman
Dave & Buster's
Radiation & Oncology Dept. SMH/URMC
dogTown
Downstairs Cabaret Theatre
Finger Lakes Coffee Roasters
Fox Run Vineyards
Gatti Plumbing
Get Caked Bakery, Inc.
Geva Theatre
Gold Leaf Spa
Hampton Inn
Heartworks Photography

Harbor House means more than you can imagine!

Hedonist Chocolate
Heron Hill Winery
Hoffend's Discount Liquor & Wine
Hunt Country Vineyards
Interlakes Oncology & Hematology, P.C.
J. William Jewelers
Joe Bean Coffee Roasters
Keuka Springs Winery
Knotty Holly Originals
Knucklehead Craft Brewing
Ladies Book Club
Lasertron
Lisa's Liquor Barn
Lock 32 Brewing Company
Locust Hill Country Club
MacKenzie Childs
Marketview Liquor
Memorial Art Gallery
Mirror Lake Boating
Monroe Country Club
Office Services Unlimited
Ox & Stone
Painting With a Twist
Parkleigh
People's Pottery
Pinnacle Wine & Liquor
Pluta Center Radiation Oncology
Rochester Amerks
Rochester Knighthawks
Rochester Museum & Science Center
Rock Ventures
Rooster Hill Winery
Root 31
RPM Raceway
RVE Bikes

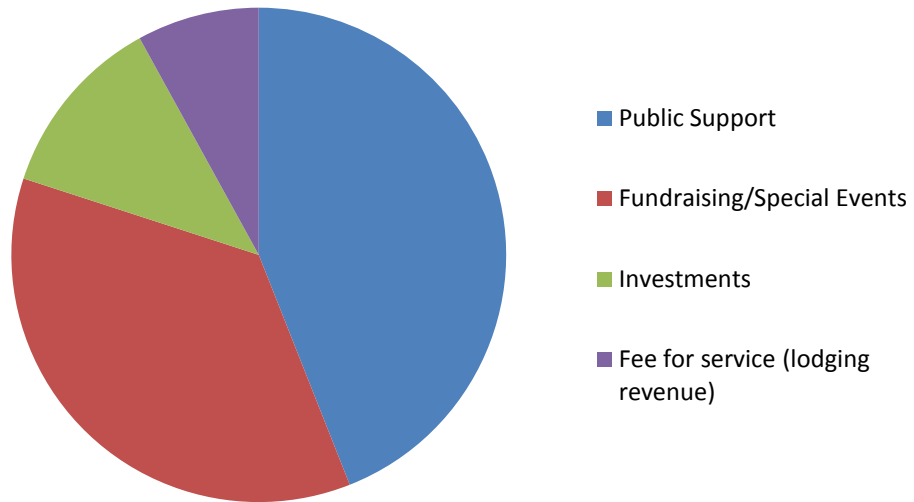
Three Brothers Winery
Timber Stone Grill
Top's Cooking School
UR Medicine Sawgrass Surgery Center
URMC
URMC 3-1800 Burn Trauma ICU
URMC Outpatient Heart Failure Clinic
URMC Solid Organ Transplant Center
URMC Unit 7-1200
URMC Unit 7-3400
URMC Unit 8-1200
URMC Tissue Typing
VIP Nail Salon
Woodcliff Hotel & Spa

***If by chance we missed you here,
please don't fret or shed a tear.
Your donation was special
and you're a dear.***

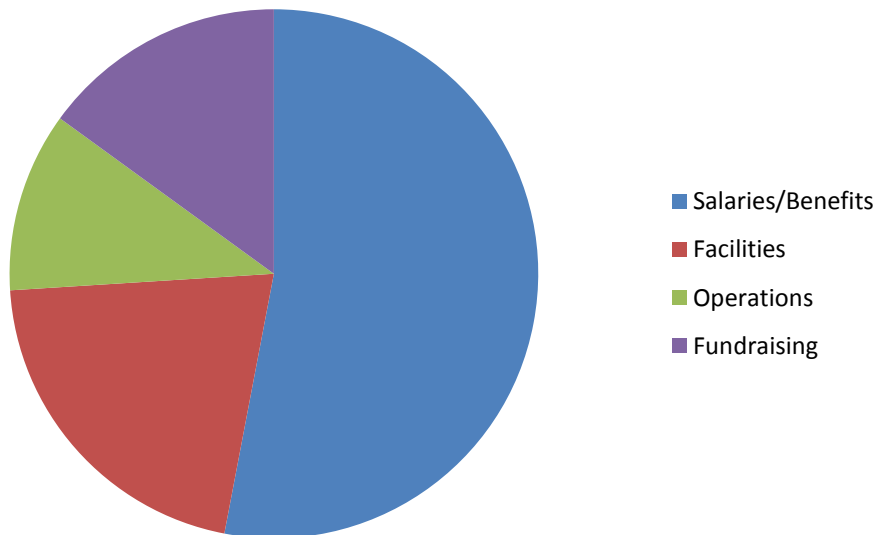
Harbor House means more than you can imagine!

Harbor House – 2017 Financial Picture

Income



Expenses



Harbor House means more than you can imagine!

Why



Means more than you can imagine (continued)

- ***"It's a home away from home!"*** Lori A.
- ***"My island of peace in the sea of turmoil named long-term illness."*** Dawn S.
- ***"It's a special place where you are welcome, with no obligations."*** Kevin P.
- ***"It was home and solace when my family was in turmoil."*** Maureen W.
- ***"You can feel so down and depressed but step into Harbor House and the staff smile and lift you up."*** Lisa C.
- ***"Harbor House is a wonderful place to return to after a long stretch at the hospital. It's a place that feels like home where you can decompress and relax. But the true Heart of Harbor House is the staff and volunteers."*** Terry vH.
- ***"After a long day of stress and worry, it's a place to rest your body and soul."*** Shannon B.
- ***"Harbor House is a beacon of safety that calls to you in your time of need. Thank you Harbor House for all you did for me."*** Bree F.
- ***The house is so inviting and you are surrounded by wonderful, caring people."*** Lisa C.
- ***"Harbor House is where you can find a moment of peace, love, friendship, quiet, comfort for a broken you, hope and a home away from home. The best of the best!"*** Glenna Z.
- ***"I will always be so thankful for Harbor House. I stayed for four months and without Harbor House I would not have been able to stay close to my husband when he was going through hard times."*** Kathy P.
- ***"After a long day in the hospital, having a place to feel at home was priceless."*** Cathy N.
- ***"Harbor House is a place to come from the hospital to rest, reflect, and rejuvenate as well as to cry, laugh and receive compassion, love and understanding."*** Steve C.
- ***"It's the eye in a hurricane...peaceful safety."*** Sue T.
- ***Harbor House was the respite in the storm. It was the corner where I felt safe, understood and listened to when I was totally lost. The staff always knew how to comfort me each day of our harrowing three month journey."*** Frances R.
- ***"Offered guidance and the light guided the way home."*** Sue T.
- ***"Harbor House was a peaceful and comforting place to be during our time in the valley when my husband received a heart pump."*** Rhoda B.
- ***"A Blessing."*** Tom P.

Harbor House means more than you can imagine!